



## Frequently Asked Questions

### What are the system requirements for **IMAGELINK**?

Basically, whatever server and workstation your accounting ERP system supports is sufficient for ImageLink.

For a workstation – Windows XP

The SQL server should be SQL2000 or SQL2005 on Windows 2000 or 2003

### What kind of documents can be controlled by **IMAGELINK**?

Any documents intrinsic to your accounting needs are a candidate for document imaging. This would include vendor invoices, customer orders, proof of delivery and correspondence.

Electronic files such as emails, spreadsheets and Word documents can be brought into ImageLink's control using "Drop Zone" or "Browse" features.

### Where are documents stored and what format?

Documents are stored in Windows folders and therefore allows any document to be stored in its native format, e.g. Word, Excel, audio, etc.

ImageLink documents are stored in TIFF format. There are no limits to the number of images (pages) that can be stored in one TIFF document. When ImageLink imports non-image documents, they are copied into ImageLink's data repository.

### How much space is required to store the image of a document?

For scanned documents approximately 50kb per page. This presumes 8-1/2" X 11" page, white paper with black print, a scan density of 200 dots per inch and scanned as black and white. At this resolution, 1 GB holds roughly 20,000 pages that would approximate one standard size four-drawer file cabinet.

Other documents, Word, Excel will take as much as they would in a Windows environment. ImageLink does not compress these other document types.

For each document ImageLink also takes approximately 350 bytes within the SQL database.

### What scanners can be used with **IMAGELINK**?

ImageLink communicates directly with scanners that are TWAIN compliant. Devices may be connected via parallel and USB interfaces.

For scanner resolution, we recommend black and white with a resolution of 200 DPI.

ImageLink handles multi-page documents and allows additional pages to be scanned and appended to an existing document.

For more information about **IMAGELINK** please contact us directly at:

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For a demonstration of our software go to:

<http://compinfo.com/imagelink/webinar.htm>